



September 29, 2009

Mr. Tim Jones
1022 Elm Street
Knoxville, TN 37921

Re: 1335 Western Avenue

This letter is in response to your request concerning the availability of utility services. In this instance, utility facilities are located at the address referenced above.

- Electric Service
- Gas Service
- Water Service
- Sewer Service-Please read details below

If you are an individual building a single-family home, then you are not subject to KUB's Sewer Capacity Reservation Program process or fees. KUB approves single-family homes through a process already in place with the City and County building permit offices.

For multiple units, commercial, governmental or industrial developments a Capacity Review Application must be submitted along with a \$300 capacity review fee for each new project. KUB will evaluate your request and notify you whether sewer capacity is available or offer to meet to discuss options.

If KUB has capacity, you must make a reservation to help protect your interests by ensuring that service will be available when your project is complete. A reservation means another project – even one in service sooner – will not stop yours from connecting to the system. The reservation deposit is \$600 per residential unit or \$4 per gallon of projected daily flow for commercial, industrial, or governmental developments. (Deposits are refundable under the terms of the Extension Agreement.)

If the capacity or location of the existing facilities is not adequate, KUB may require a contribution in aid of construction (CIAC) from the property owner to offset the cost of installing additional facilities as required to meet the needs of the proposed development. These services will be furnished in accordance with the KUB's standard Rules and Regulations and standard service policies.

These utility services will be supplied after formal application has been made, after any CIAC monies have been received, and as soon as construction schedules and availability of materials will permit.

If you need additional information or are interested in making service(s) available, please call me at 558-2639

Sincerely,

A handwritten signature in black ink that reads 'Alberta Jones'. The signature is written in a cursive style.

Alberta Jones
New Service Department